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THE LODGE SURGERY

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Winter 2014 Newsletter

New Doctor Joins our Training Practice

We are pleased to announce that we have been joined by Dr Hannah Stewart for a period of one year from 6th August. Dr Stewart is a fully trained doctor who graduated in 2010 from St Andrew's University and then continued her training at St Bartholomew's Hospital. She will be completing her final year of GP training with us.

She will hold clinics every day except Wednesday. Appointments can be made with her via Reception in the usual way.

Flu Clinics

Flu clinics are being held in early October.

Flu vaccinations are available for:

- patients aged 65 years and over
- patients under 65 in clinical risk groups
- pregnant women
- registered carers
- children aged 2, 3 and 4 years

Clinical risk groups include diabetes, heart disease, chest complaints, lowered immunity due to illness or treatment, liver disease or after a stroke.

Appointments will be available to make from the end of September.

Opening Hours

Reception Office Opening Hours:

Monday to Friday 8.30 am to 6.30 pm

Telephone Lines:

Monday to Friday 8.00 am to 6.30 pm

Outside these hours:

For non-urgent medical attention call 111

For emergency attention call 999

Extended Hours for Routine GP Appointments:

6.30 pm to 8.30 pm Tuesdays and Wednesdays according to the rota and one Saturday morning per month

Booking Non-Emergency Patient Transport

Patients can book non-emergency patient transport to and from their hospital appointments direct. The service is offered by Arriva Transport Solutions who can be contacted on:

0845 600 6068

An expert call handler will be able to book and manage your transport for you.

Treatment for Colds

If a cold is making you feel under the weather, antibiotics are not going to help.

The best way to treat most colds, coughs or sore throats is to drink plenty of fluids and rest. Colds can last about two weeks and may end with a cough and bringing up phlegm. There are many over the counter remedies to ease the symptoms. Our local pharmacists will be happy to advise.

Caring for Carers

Lodge Surgery recognises the hard work and dedication of our patients who are carers. The Practice has recently been accredited the Gold Plus Award 2014. If you care for someone else you may benefit from joining our Carers' Register. We work closely with Carers' Support Wiltshire to ensure that patients are provided with the help and support they need in order to stay healthy and able to carry on with their important work. To join our Register please ask at Reception.

When you have finished reading this, please leave in the waiting room.